

Who We Help

McAuley Outreach Service offers a professional counselling and support service for parents with children (aged under 12 years) where parental alcohol or other drug use has affected the family functioning. Contact is usually through home visits.

In circumstances where children do not



live at home, parents must have contact at least once a month with their children. Carers, other than parents, and/or grandparents who care for children under the age of 12 are welcome to refer.

We welcome referrals from **anyone** who meets the criteria indicated above, regardless of: race, ethnicity, religious affiliation, gender, sexual orientation, dual diagnosis or any other factor.

What we do

We offer support by:

- ✓ Assisting clients to address alcohol or other drug-related issues
- ✓ Assisting with setting personal and child-related goals and working toward the realisation of these goals
- ✓ Encouraging parents to develop and maintain a healthy, stable lifestyle for themselves and their children
- ✓ Assisting parents to address health issues /needs of themselves and their children
- ✓ Linking families with existing services as appropriate
- ✓ Providing education re. alcohol and other drugs and related issues

We also periodically run groups for parents and assist parents to link in with Holyoake support groups.

What you pay

The service is provided free of charge to the client.



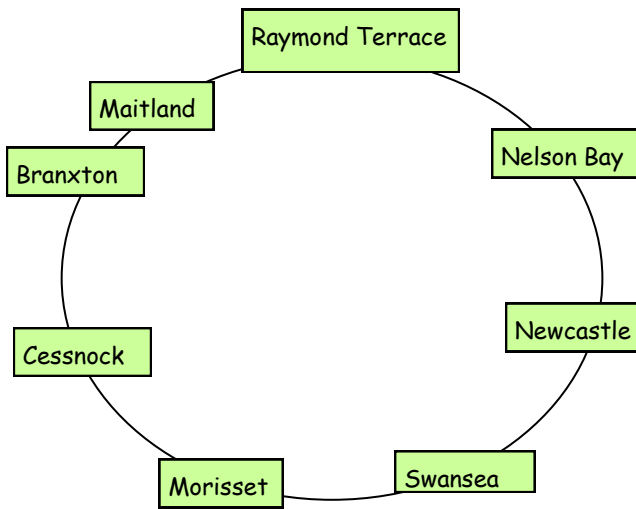
When we work

The service is open Monday to Friday 8.30a.m. to 5p.m. Appointments outside these hours may be arranged to suit individual family circumstances.

How you can get service

For enquiries or referral please phone us on **4961 2686**.

This service covers the following areas:



Client satisfaction matters

Mercy Services welcomes information and feedback from clients as it helps us to improve the quality of our services.

Clients are given written information on the ways they can suggest improvements or make a complaint.

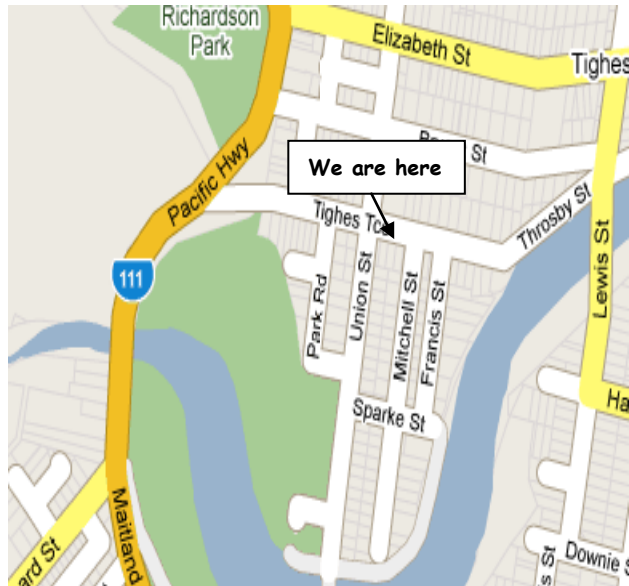
Mission Statement

By providing a professional, caring and respectful counselling service, the mission of McAuley Outreach Service is to minimize the harm associated with AOD use by making services more readily available to parents with young children.

McAuley Outreach Service
Mercy Services
22 Tighes Terrace
Tighes Hill NSW 2297

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Fax: 4961 6912

www.isthisyou.org.au



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**McAuley
Outreach
Service**



A home-based alcohol and other drug (AOD) counselling service for parents with children under 12 years of age