

## Mercy Helpers

**DID YOU KNOW...** that 4 in 10 older people feel lonely, isolated and disconnected? It is projected that more than 26% of our population will be aged over 65+ years by the year 2036. That sounds like a lot of people potentially feeling this way. But we have a role where you could make a difference...

Mercy Services is a Ministry of the Institute of Sisters of Mercy of Australia and Papua New Guinea (ISMAPNG) founded by Catherine McAuley, in Ireland in 1831. Our clients are our world and we are continually working to provide exceptional care choices to help them live their best life possible. Check out our [website](#) to find out more.

**We are hiring casual helpers for various shifts that can fit around your study commitments. This could be during the week or on weekends.**

- No experience required – you will be fully trained
- The pay is \$26.13 per hour, including casual loading
- Mileage claims available for travel between appointments and penalty rates would apply for work on weekends and evenings
- Between 10-30 hours per week available
- Shifts are located across the Newcastle and Lake Macquarie regions
- Your regular office is your car and a client's home. The main office is located in Cameron Park
- You will be fully supported by our Home and Community Care Managers and Team.

WHAT YOU COULD BE DOING...	WHO WE ARE LOOKING FOR...
<p>Envision yourself driving to a client's home, sharing a cuppa and a chat together. You could also be helping out across a variety of jobs, such as;</p> <ul style="list-style-type: none"> <li>• General home maintenance – cleaning, tidying up, helping with odd jobs around the home</li> <li>• Basic garden maintenance</li> <li>• Low level tech support – help our clients set up smart devices and apps</li> <li>• Preparing a shopping list and heading out to the shops. Perhaps even preparing a basic meal</li> <li>• Driving a client to and from different appointments or activities</li> <li>• Going on social outings or leisure activities – share in the joy of the client's interests and hobbies</li> <li>• Any other jobs that help our client reach their personal goals.</li> </ul>	<p>Bring your vitality to help others and build meaningful connections! You will need to be;</p> <ul style="list-style-type: none"> <li>• Willing to provide a range of home and general support services to older people</li> <li>• Well-presented and polite, understanding and respectful of the diverse social and cultural needs and expectations of the client</li> <li>• Friendly, genuinely caring and interested in building meaningful connections</li> <li>• Patient. Able to demonstrate compassion and understanding when communicating with older people</li> <li>• Interested in learning and sharing in a person's life and experiences</li> <li>• Reliable, punctual and have a high standard of integrity to work independently</li> <li>• Comfortable using electronic technology including smart phones, email and internet</li> <li>• Own a reliable car, or have access to one, that is well maintained and fully comprehensively insured</li> <li>• Have a current drivers licence in good standing (no restrictions)</li> </ul>

	<p>Previous experience volunteering or working within the community will be considered highly desirable.</p> <p>Mercy Services are passionately committed to the protection of vulnerable people and are looking for individuals who hold the same strong principles towards client safeguarding.</p>
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**How you will catch our attention...** If you haven't done this type of work before, that's okay. We will support and train you on all aspects of the role. Most of all, we will show you how rewarding and fun this role can be! You might even learn a few wonderful life skills along the way!

What is important to us is your compassionate, caring nature, your drive to help others and building connections with older people in our community.

### Some important info...

- You will be required to undertake a National Criminal Record Check and Working With Children Check.
- Applicants must demonstrate the right to work in Australia.
- Mercy Services supports increasing opportunities for Aboriginal and Torres Strait Islander Australians

### HOW TO APPLY

1. Submit your resume and a quick story (less than 100 words) on why you want to build meaningful connections with older people in our community.
2. Email to [peopleandculture@mercyservices.org.au](mailto:peopleandculture@mercyservices.org.au).