



Mercy Services Community Transport

15 Stenhouse Drive,
Cameron Park NSW 2285

Ph: 02 4961 3113

Fax: 02 4961 3464

Welcome to Community Transport

Our organisation has accepted your referral from My Aged Care. We have entered your basic information into our database, and you are now registered to book transport with this organisation. Our Office hours are Monday to Friday 8:00am to 4:00pm.

Here's how to book your transport

- Make your appointment or decide on your outing
- Call Community Transport on **4961 3113**
- Please be sure to have ready:
 - Date
 - Time
 - Destination
 - Approximate duration of your appointment if possible
 - If a carer will be travelling with you

We have also included in the pack, information about The Speak Up Integrity Hotline. The Speak Up Integrity Hotline is appointed by Mercy Services and guarantees you, that your complaint will be heard, and your privacy will be protected. To raise a concern about any of the staff or services provided by us, just call The Speak Up Integrity Hotline number.

We look forward to transporting you in the future.

Yours Sincerely
Customer Service