

Care Partners make monthly donations the equivalent of a cappuccino, bottle of wine or a meal at a restaurant to Mercy Services.

By giving their spare money they partner with us in making our community a more just and caring place.

Mercy Services has been a ministry of the Sisters of Mercy since 1976. We are local and our low administration costs mean more funds go to client services.

We help people with disabilities, the frail aged and people affected by alcohol and other drugs through the following services:

- Community Nursing
- Community Transport
- Day Respite Centres (*Tighes Hill & West Wallsend*)
- Domestic Assistance
- Food Services
- Home Care Packages
- Home Maintenance
- Linen Service
- Newcastle Elderly Citizen's Centre
- Personal Care
- Residential Aged Care (Singleton)
- Support & Monitoring (Dementia)
- Social Support (*Elernmore Vale, Newcastle, Nth-West Lake Macquarie, Wallsend*)
- Family, Alcohol & Other Drugs Services
 - Brighton House
 - Holyoake
 - McAuley Community Housing
 - McAuley Outreach Service
 - McAuley Parenting Program

In serving the community, Mercy Services seeks to promote the dignity of each person. Within all aspects of our service, staff and volunteers remain committed to the core values of: Justice, Respect, Service, Care and Unity and we endeavour to translate these into our behaviours.



Mercy Services

Main administration

**32 Union Street,
Tighes Hill NSW, Australia 2297**

Phone: (02) 4961 2686

Fax: (02) 4969 5149

Email: office@mercyservices.org.au

Web: www.mercyservices.org.au

ABN: 34 095 335 309

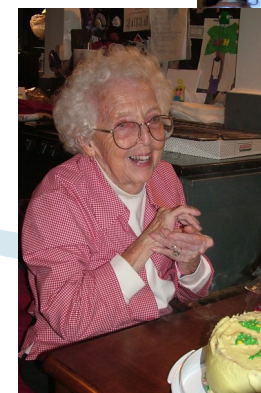
06 March 2015



Mercy Services

Care Partners

People who care as much as we do



Helping us care

The Care Partners monthly giving program enable us to provide equipment and services that our Government funding can't cover.

The guaranteed income from our Community Partners also provides us with a secure financial base and ensures the long term future of our work.

Helping you care

You want a partnership with a charity that will use your donation to care for vulnerable people. The Mercy Services Care Partners program helps you by:

- ✓ Requiring no further action once your monthly payments are set up,
- ✓ Enabling you to make a significant donation by spreading smaller and regular payments throughout the year.
- ✓ Being a trusted organisation that can reassure you of the good use to which your donation will be put.
- ✓ Sending you an end of year statement to summarise your fully tax deductible donations
- ✓ Offering you monthly newsletters and regular invitations to join us at program launches, and other special events.



Becoming a Care Partner

1. I would like to make a monthly donation of:

\$5 \$10 \$50 \$100 \$ _____

2.a. I would like to pay from my credit card

Visa MasterCard

Expiry date: __ / __

Card No. _____

Signature: _____

Name: _____

Address: _____

Tel: _____ Mob: _____

Email: _____

2.b. I would like to pay from my bank account

Request and authority to debit the account named below to pay Mercy Services

"You" request and authorise Mercy Services to arrange, through its own financial institution, for the nominated amount Mercy Services may debit or charge you to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below and paid to the Debit User, subject to the terms and conditions of the Direct Debit Request Service Agreement. This authorisation is to remain in force in accordance with the terms described in the service agreement below.

Financial Institution name: _____

Address: _____

Name of account: _____

BSB number: ____ - ____

Account number: _____

1. Direct Debiting is not available on the full range of accounts. If in doubt, please refer to your Financial Institution. 2. You are advised to check your account details by contacting your Financial Institution. 3. It is your responsibility to ensure sufficient clear funds are in the nominated account when payments are to be drawn. If the transaction is returned, we will write to you seeking your instructions. 4. Should you wish to cancel, defer or make alterations to the direct debit arrangement, please phone (02) 4961 2686 or write to Mercy Services, 32 Union St., Tighes Hill, NSW 2297. We will give you 14 days notice if we vary any of the debit arrangements. 5. Should you have any queries or dispute any Debit Item, please contact Mercy Services in the first instance. 6. Your records and account details will be kept private and confidential to be disclosed only if requested by yourself or Financial Institution if a claim is made for an alleged incorrect or wrongful debit. By signing the Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and Mercy Services as set out in this Request and in your Direct Debit Request Service Agreement.

Signature: _____

(Both signatures required if joint account)

Date: _____